

EVIDEN

Process discovery and mining

Take the first step towards business transformation with Eviden's process discovery and mining solutions

The key to digital transformation is gaining intelligence on your underlying processes. With process discovery and mining from Eviden, you can achieve insights that facilitate faster, smarter decisions about your key business priorities

Process intelligence is essential to developing a deeper understanding of your key business processes before they can be transformed or automated. Process Discovery and Mining helps in discovering the actual process that is being executed rather than relying on outdated documentation or process maps.

Traditional process mapping techniques involve interviews with a set of subject matter experts (SMEs) to understand the process — which is a very subjective, time-consuming, one-time exercise — meaning that changes to your processes cannot be viewed in real time.



Eviden Solution

Our tool-based process discovery and mining extracts information from user screen recordings and the event logs readily available in today's information systems, providing a real-time, factual and unbiased view of your processes. Our solution enables you to:

1. Leverage one solution across multiple domains and process areas
2. Ingest data from multiple systems and data sources
3. Record SME actions during business as usual operations
4. Discover the true nature of your processes, as well as unknown process variants
5. Identify process bottlenecks and reduce time to value

Business outcomes delivered

Improved customer satisfaction by providing faster business outcomes

Prioritize cost reduction by implementing standardized, optimized processes and enabling process automation

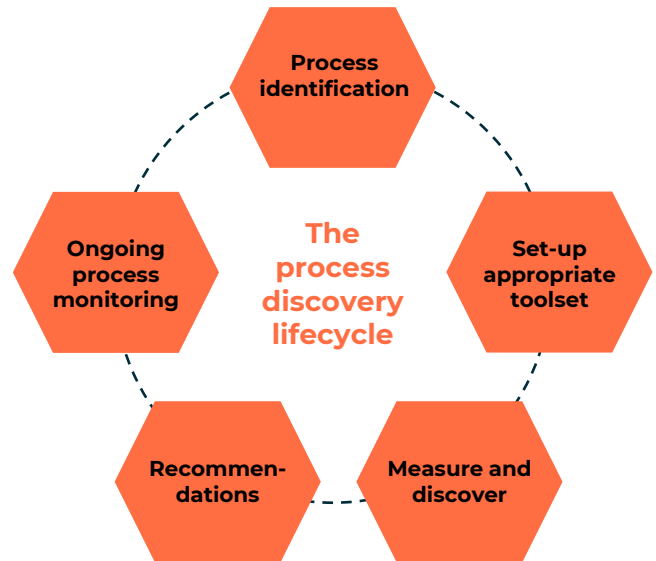
Increase business agility, since standardized processes can respond faster to business changes

Meet compliance needs through faster process audits and identification of non-compliant variations



Business Benefits

<p>Up to 60% reduction in efforts spent on process documentation and analysis</p>	<p>Reduced cost of operations in the range of 30-40%</p>
<p>Increased productivity in the range of 20-30%</p>	<p>Improvement in user & employee satisfaction through easy-to-use systems & simplified processes</p>



Enablers and partnerships

<p>Eviden’s own IP, the Process Discovery tool is used for Task Capture which records user actions to enable in-depth process mapping</p>	<p>Eviden is a certified service partner for Celonis process mining. Numerous industry analysts have rated Celonis as a leader in the process mining space</p>	<p>Eviden is a UiPath Diamond Partner – UiPath has a tool (Task Capture) like Eviden’s Process Discovery tool, as well as a process mining tool</p>	<p>Eviden is Automation Anywhere Gold Partner which has the Process Mining tool called Fortress IQ</p>
---	---	--	--

Eviden in action

Process/Task Mining & Automation Assessment for a Global Financial Services leader

Deployed SyntBots Process Discovery to record AS-IS processes and generate process maps

Detailed analysis with As-Is and To-Be workflows, automation implementation roadmap

Covered 3100+ FTEs across 110+ processes.

647 FTEs of efficiencies agreed, additional 204 FTEs worth of efficiency is under review

5000+ workflows recorded with 40% faster, industry standard documentation

Process Mining & Automation for a Global Logistics Leader

Deployed process mining tool (Celonis) for multiple processes to gain process intelligence

Processes in scope were

- Global shipping processes (route & vehicle planning, service ability etc.)
- Regional finance processes (AP, AR, pricing, rating, invoicing etc.)
- Shipment delivery & tracking
- Customer experience
- Support Functions – HR, Procurement

300+M transactions monitored in Invoicing / Shipping orders leading to potential savings of ~\$96.8M

3.2+M transactions monitored in Accounts Payable / Purchase orders leading to potential savings of ~\$25.3M

EVIDEN

About Eviden¹

Eviden is a next-gen technology leader in data-driven, trusted and sustainable digital transformation with a strong portfolio of patented technologies. With worldwide leading positions in advanced computing, security, AI, cloud and digital platforms, it provides deep expertise for all industries in more than 53 countries. Bringing together 57,000 world-class talents, Eviden expands the possibilities of data and technology across the digital continuum, now and for generations to come. Eviden is an Atos Group company with an annual revenue of c. € 5 billion.

¹ Eviden business is operated through the following brands: Alia Consulting, AppCentrica, ATHEA, Atos Syntel, Bull, Cloudamize, Cloudreach, Cryptovision, DataSentics, digital.security, Eagle Creek, EcoAct, Edifixio, Energy4U, Engage ESM, Forensik, IDEAL GRP, IDnomic, In Fidem, Ipsotek, Maven Wave, Miner & Kasch, Motiv, Nimbix, Processia, Profit4SF, science+computing, SEC Consult, Visual BI, Worldgrid, X-Perion, zData

About Atos

Atos is a global leader in digital transformation with 112,000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high performance computing, the Group provides tailored end-to-end solutions for all industries in 71 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea) and listed on Euronext Paris. The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space. Learn more at: atos.net

Connect with us



eviden.com

Eviden is a registered trademark © Copyright 2023, Eviden SAS – All rights reserved