EVIDEN

Intelligent Digital Business Management

Intelligent Digital Business management for Faster delivery, Better user experience, GEN AI Adoption.

Offering description:

Digitalized Service Transformation includes continuous integration & delivery through DevOps, Automation through BTP Platform, Process re-design through Signavio Process insights / intelligence for faster business KPIs realization, Faster delivery of Business changing demands with Agility.

Purpose / Market Drivers

1. Organization service transformation constantly evolving to expand digitalization, automation, innovative propositions to optimize operations cost.
2. Business models are not static over years, its more dynamic, demanding and consumption driven.
3. Integrated Business & IT Orchestration across organization eco-system is the way to predict, plan, execute and deliver business KPIs faster.

Customer Challenges

1. Process Automation & optimization, Agility in meeting changing demands of Business are the key challenges for customers to think about service transformation.
2. Traditional ITSM models are challenged by highly demanding market / customer / business expectations with limited flexibility of IT solutions.
3. Boundary between IT, Business, Organization and their eco-system, change & release management, are the key factors which leads to new ways of service offerings.
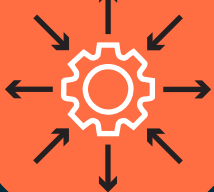
Solution from Product Vendors

1. SAP delivers Rise with SAP on Private and Public cloud, Technical Application Management (TAM) services by SAP SE.
2. Native cloud solutions from Hyper scalers enables Service Integrators to deliver TAM Services.
3. Standard operating procedures for Technical and functional application management governed by Cloud lifecycle management solutions from SAP SE.
4. Multiple proven use cases for BTP Automations.
5. Process optimization through Signavio insights.

Eviden Offering

1. AMS Service Transformation from Legacy SAP Business Suite into SAP S/4HANA and SaaS solutions.
2. Solutions to operate on DevOps, to deliver secured CI / CD operating model.
3. Clean Core solutions to nurture self-service business innovations.
4. Process Re-design & Optimization to achieve better Business outcome-based & Risk – Rewarding commercial models.

Differentiators

1. Platform Orchestration, full- stack monitoring solutions for Hyper scaler's: OHC4SAP and Blue Box.
2. EVIDEN BTP & Automation Framework- Business AI solutions, IRPA and Conversational BOTS.
3. ServiceNow solutions for integrated Service and Innovation Management.
4. Eviden DevOps solution for Agile based Devops transition.
5. Continuous Process Optimization through Signavio insights, foundation for resilient delivery model with customer satisfaction.

Customers & Links

AkzoNobel   Coca-Cola HBC   SIEMENS Healthineers