EVIDEN

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Contents

List of changes

Version	Date	Description	Author(s)
V 1.0	23-06-2025	Eviden ACR Report	Prachi Chirmade

EVIDEN

Eviden Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

NAME OF PRODUCT/VERSION   : Eviden Website
URL: : https://eviden.com/
REPORT DATE   : 23.06.2025
PRODUCT DESCRIPTION   : Not Applicable
CONTACT INFORMATION   : Question to Eviden Webpage Accessibility

Scope evaluation (Pages audited):

Page / document name	URL
Header	https://eviden.com/
Footer	https://eviden.com/
Homepage	https://eviden.com/
Blog	https://eviden.com/insights/blogs/
Insights	https://eviden.com/insights/
Press Releases	https://eviden.com/insights/press-releases
High performance	https://eviden.com/insights/events/isc24-high-performance
Partner ecosystem	https://eviden.com/about-us/partner-ecosystem/
Careers	https://eviden.com/careers/

Evaluation Methods Used:

- Mostly manual testing with the keyboard, with a magnifying program, with the JAWS screen reader.
- Color Contrast Analyzer for color checking.
- Automatic testing with ARC Toolkit.

Applicable Standards/Guidelines: WCAG 2.2AA

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable	**Web**: The site provides sufficient text alternatives for most instances of non-text content. Exceptions include: [**High performance Page**]: - 1. The logo image in the "In partnership with" section is missing alternative text (alt attribute). Screen reader users cannot perceive the content or purpose of the image without alternative text. 2. Missing alternative text for informative graphics present in "Beyond Limits: AI, HPC, and Quantum Computing" section. 3.Unnecessary use alternative text for decorative graphical icon present above "In partnership with" section. [**Career Page**]: - The title attribute is applied to decorative graphics present in "Life at Eviden" section, which do not convey meaningful content. Screen readers may announce these titles, causing unnecessary noise and confusion for users relying on assistive technology.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: The site does not contain prerecorded audio-only or video-only media.

Criteria	Conformance Level	Remarks and Explanations
11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	**Web**: Most pages do not include prerecorded multimedia content. A video is available on the Careers page, and it includes synchronized captions. This ensures the video content is accessible to users who are deaf or hard of hearing.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	**Web**: Most pages do not contain prerecorded multimedia content. The video available on the Careers page is primarily visual with accompanying captions. However, it does not require additional audio description as the essential visual information is conveyed through the existing narration and captions.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supports Electronic Docs: Not Applicable	**Web**: Most programmatic relationships—landmarks, form-field labels, headings, and list structures—are exposed correctly, but several exceptions prevent full conformance [**Header**]: <header> element is forced to role="navigation", overriding the native *banner* role and creating a second, redundant navigation landmark.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)		[**Home page**] : 1.**"Quick Links"** trigger is coded as a bare <a> with no href, aria-haspopup, aria-expanded, or aria-controls. 2. Auto-scrolling logo carousel wraps each <img> inside <div class="swiper-slide" role="group" aria-label="X / 22">; the aria-label overrides the images' descriptive alt text. 3. First slide has an <h1>; subsequent slides have none, so the top-level heading disappears when slides change. 4. Section headings such as "Artificial Intelligence," "Cybersecurity," etc., are marked as <h3> (should be <h2>), and their sub-headings are <h4> (should be <h3>). "Follow Us:" in the footer is also mis-levelled. [**Insights, Press Release, High Performance, Partner Ecosystem**]: Single-slide carousels use role="group" and aria-label="1 / 1" even though no grouping is needed. (High Performance: same pattern on links above the "Beyond Limits" section.) [**Press Release page**]: Dropdowns for "Select category," "Select year," and "Select month" lack proper for/id association between <label> and <select>. [**Career page**]: First carousel slide contains an <h1> that disappears when other slides load; other slides lack any top-level heading.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.)	Web: Supports Electronic Docs: Not Applicable	**Web**: The content is presented in a logical and meaningful reading order when accessed using assistive technologies. The DOM order matches the visual presentation, ensuring that users can understand the information in the intended sequence.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	**Web**: Instructions provided on the website do not rely solely on sensory characteristics such as shape, size, color, or location.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	**Web**: The website does not rely on color alone to convey information. Text labels or other visual indicators are also used, making the content accessible to users who have difficulty seeing color.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: There is no audio content that plays automatically.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software)	Web: Partially Supports Electronic Docs: Not Applicable	**Web**: There is no audio content that plays automatically. **Web**: Most interactive elements on the website are operable using a keyboard. However, on the homepage, the "Quick

Criteria	Conformance Level	Remarks and Explanations
11.2.1.1.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)		Links" menu and its submenu items are not accessible to keyboard-only or screen reader users. The submenu is displayed only on mouse hover, and the "Quick Links" link is not keyboard-focusable, preventing users from navigating to the submenu via keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	**Web**: The user's keyboard focus does not get trapped at any point while interacting with the functionality, allowing easy navigation between different interactive elements.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: No character key shortcuts (single-key keyboard commands) are implemented on the website; therefore, this criterion does not apply.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: The website does not contain any time-limited content or user sessions with timeouts; therefore, this success criterion is not applicable.
2.2.2 Pause, Stop, Hide (Level A) Also applies to:	Web: Does not support	**Web**: On the homepage, the auto-scrolling image carousel does not provide users with

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Electronic Docs: Not Applicable	a mechanism to pause, stop, or hide the moving content. This may cause difficulty for users with cognitive or visual impairments who need more time to read or interact with the content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: The website does not contain any flashing content or animations that flash more than three times per second. Therefore, this criterion is not applicable.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply. 11.2.4.1 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (.) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable	**Web**: A skip link is provided at the top of each page, allowing keyboard and screen reader users to bypass repetitive navigation and directly access the main content. This ensures better navigation and accessibility for assistive technology users.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document)	Web: Supports Electronic Docs: Not Applicable	**Web**: Each web page includes a descriptive and relevant <title> element that clearly indicates the purpose or topic of the page, helping users identify the

Criteria	Conformance Level	Remarks and Explanations
11.2.4.2 (Open Functionality Software) - Does not apply. 11.2.4.2 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)		content through browser tabs or assistive technologies.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Partially support Electronic Docs: Not Applicable	**Web**: The focus order is logical and consistent across most pages. However, on the Career page, non-interactive content receives keyboard focus immediately after the "Check jobs at Eviden" link, disrupting the expected tab sequence. This may impact on usability for keyboard-only users.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Partially support Electronic Docs: Not Applicable	**Web**: Most links on the website convey their purpose clearly. However, exception includes [**Header**]: - The mega menus under sections like "Solutions and Products," "News and Insights," and "About Us" include links with non-descriptive text such as "Learn more", which do not provide sufficient context. [**Homepage**]: - Multiple non-descriptive links with the link name "Quick links" are present on the page.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: The application does not include any functionality that requires multipoint or path-based gestures (such as pinch, swipe, or drag). All pointer interactions can be completed using single-point activation, such as mouse clicks or taps.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	**Web**: The desktop application does not trigger any actions on mouse-down events alone. Actions are only completed on mouse-up (click release), allowing users to cancel if needed. No functionality requires pressing and holding or dragging.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially support Electronic Docs: Not Applicable	**Web**: The visible text of most interactive elements matches the accessible name; however, the following exceptions remain: [**Header**]: - The accessible label for the 'Skip to Content' link does not match the visible text. Screen readers announce it as 'It will take you to main content of page,' which may confuse users expecting consistent labeling. [**High Performance system**]: - The link visually says, "Book a meeting", but screen readers announce it as "Learn more" because the accessible name does not match the visible text. This causes confusion for screen reader users. [**Partner Ecosystem**]: - The button visually says, "Contact us", but screen readers announce it as "Learn more" because the accessible name does not match the visible text. This causes confusion for screen reader users.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: The website is intended for desktop use and does not include features that rely on device motion (e.g., shaking, tilting, or gestures). Therefore, this criterion does not apply.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Support Electronic Docs: Not Applicable	**Web**: The default human language of each page is correctly specified using the lang attribute (e.g., lang="en" for English). This helps with assistive technologies to read and interpret the content accurately.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Support Electronic Docs: Not Applicable	**Web**: The product has been tested and verified to ensure that when any user interface component receives focus, it does not trigger a change of context (e.g., submitting a form) without user initiation.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Support Electronic Docs: Not Applicable	**Web**: The page does not have input fields that change context unexpectedly. Dropdown selections may update content automatically, but no unexpected actions like navigation or pop-ups occur. Screen reader users are informed when content is updated.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply. Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: A help mechanism is not present on the page; therefore, this criterion does not apply.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria	Web: Partially Support	**Web**: Most pages support this criterion, as they either do not require user input or provide appropriate messaging. However,

Criteria	Conformance Level	Remarks and Explanations
9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Electronic Docs: Not Applicable	on the High-Performance page, a generic error message ("This field is required") is displayed in the "Book a meeting with us!" form without identifying the specific field in error. A similar issue exists on the Partner Ecosystem page in the "Contact us" form section. These generic messages may cause confusion for users, especially those relying on assistive technologies.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Partially Support Electronic Docs: Not Applicable	**Web**: Some pages meet this criterion by providing visible labels or clear instructions for input fields. However, exceptions include: [**Blog**]: The search input field uses only a placeholder (placeholder="Enter your keyword") instead of a programmatically associated visible label, which can affect accessibility for screen reader users. [**Press Release**]: The search input also uses only a placeholder without a visible or associated label, which may not be sufficient for all users. [**High Performance**]: Required fields in the "Book a meeting with us!" form are not visually marked. It is standard practice to use an asterisk (*) and a note like "Fields with a * are required" to indicate required fields. [**Partner Ecosystem**]: The "Contact us" form also lacks a visual indication for required fields, which could create confusion for users without clear instructions.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply. Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: The pages do not contain multi-step processes or forms where users are required to re-enter the same information. Therefore, this criterion is not applicable.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports'. WCAG 2.2 (obsolete and removed) - Does not apply. EN 301 549 Criteria 9.4.1.1 (Web)	Web: Supports Electronic Docs: Not Applicable	**Web**: For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Partially Support Electronic Docs: Not Applicable	**Web**: Most interactive components are exposing a correct name, role and state, but the following exceptions are preventing full support: [**Header**]: 1.Search button label is not descriptive. The screen reader announces the open button as "v open/close search" and the close button as "e open/close search," which are unclear and misleading. The labels should clearly indicate their respective functions, such as "Open search" and "Close search. 2.When the ""Global | EN"" accordion button is activated, the menu expands visually, but the screen reader still announces it as "button collapsed." The aria-expanded attribute on the <button> is not updated dynamically and remains set to ""false"", so the expanded state is not conveyed to assistive technologies. 3.The aria-expanded attribute is incorrectly applied to a non-interactive <div> element for the "Global | EN" [**homepage**] : The ""Quick Links"" element present in the main content area does not expose a correct accessible role or state. It is currently coded as an <a> tag without an href attribute, making it inaccessible to keyboard users. Additionally, it lacks expand/collapse attributes (such as aria-expanded) and relies on hover to reveal submenu links, which are not available to keyboard or screen reader users. [**Blog**] : 1. Missing accessible label for combo box The <select> element uses a non-standard attribute data-aria-label,

Criteria	Conformance Level	Remarks and Explanations
		which is not recognized by assistive technologies. As a result, screen readers are unable to identify the accessible name of the combo box, making it difficult for visually impaired users to understand the purpose of the control. [**press release**] : 1.(Pagination section)The visually disabled ""Prev"" button is still implemented as a link and announced by screen readers as actionable. This can confuse users relying on assistive technologies. [**high performance**] : 1.The iframe present in the "Event Location" section of the main content area is missing a descriptive title attribute. write VPAT comment partially support

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: There is no live multimedia content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	**Web**: The video does not require an audio description.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: This criterion is not applicable as the evaluation was limited to the desktop version.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software)	Web: Does Not Support Electronic Docs: Not Applicable	**Web**: Input fields intended to collect user data such as first name, last name, and organizational email are missing the autocomplete attribute on pages below. [**High Performance** page] : The form fields for **first name**, **last name**, and

Criteria	Conformance Level	Remarks and Explanations
11.1.3.5.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		**organizational email** do not include the appropriate autocomplete attributes. **[Partner Ecosystem** page] : A contact form appears in a popup when the "**Contact Us**" button is activated. The same fields—**first name**, **last name**, and **organizational email**—are present but also lack the autocomplete attribute.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	**Web**: Text in the webpage meets minimum contrast requirement.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable	**Web**: The product does not fully support text resizing up to 200% without loss of content or functionality due to the following issues: **[header] :** when users increase text size to "Very Large" using browser settings (e.g., Chrome), the **submenu links within the mega menu** become **partially hidden** and are **not fully visible**, making them inaccessible to users relying on larger text for readability. **[All remaining pages] :** Although content **scales visually**, the page includes a <meta> **viewport tag** with restrictive settings: maximum-scale=1 and user-scalable=no. These attributes **prevent users from zooming in** on some mobile or touch-based devices, limiting the ability to resize text effectively.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software)	Web: Supports Electronic Docs: Not Applicable	**Web**: The Eviden webpages use text instead of images of text, except for branding elements that are considered essential for example logo.

Criteria	Conformance Level	Remarks and Explanations
11.1.4.5.2 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Support Electronic Docs: Not Applicable	**Web**: Most page layouts adapt to a 400 % zoom (1280 px → 320 CSS px) without requiring horizontal scrolling, but several key elements break reflow, preventing full support: **[Header] :** Sub-menus inside the mega-menu disappear entirely at 400 % zoom, so low-vision users cannot reach those links. The search field overlaps the "Close search" control at 400 %, making it hard or impossible to exit the search interface. **[Insights page] :** At 400 % zoom the "**What our Clients Say**" carousel content collapses/vanishes and the **Next/Previous** buttons for the "Clients Say," "Blogs," and "Events" sections are no longer operable. **[High Performance page] :** The graphic in the "**Beyond Limits: AI, HPC, and Quantum Computing**" section overflows its container and is only partially visible at 400 %. **[Partner Ecosystem page] :** The contact form that appears after activating the **"Contact Us"** button cannot be scrolled or operated at 400 % zoom, preventing users from completing the form.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs)	Web: Partially Support Electronic Docs: Not Applicable	**Web**: Most non-text UI components and focus indicators meet the minimum contrast requirement of 3:1, but there are key exceptions: [**Insights page] :** The visible **focus indicator** for the "**Learn more**" link in the **Publication** section has insufficient contrast. The white outline (#FFFFFF) appears against a light background (#FBD8B7), resulting in a contrast ratio of

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 – Does not apply		**1.3:1**, which is below the required minimum. **[High Performance page] :** The **focus indicator** for the links ("**Share**," "**LinkedIn**," and "**Twitter**") uses a foreground color of #ff6d43. Due to varying graphical backgrounds, this results in a **low contrast ratio of 1.6:1**, making it difficult for users with low vision to visually detect the focused element during keyboard navigation.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	**Web**: The spacing between letters, words, lines of text, and paragraphs can be adjusted.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	**Web**: No critical information appears **only** on hover or focus. Interactive content and tooltips, where present, do not violate accessibility requirements, and there is **no essential content that becomes visible on hover or focus** alone. Therefore, the criterion is met.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply. 11.2.4.5 (Open Functionality Software) – Does not apply. 11.2.4.5 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: Supports Electronic Docs: Not Applicable	**Web**: More than one way is available to locate a web page on each page of the Eviden website.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) – Does not apply to non-web software 504.2 (.) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Partially Support Electronic Docs: Not Applicable	**Web**: Most headings and labels describe their topic or purpose, but there are exceptions that reduce clarity for assistive technology users: **[Header] : A**ll **mega menu buttons** use the same aria-label values such as "**Open mega menu**" or "**Open submenu**," even though each button opens a different section. This results in **identical and ambiguous labels** being announced by screen readers, making it difficult for users to distinguish between the menu sections and navigate effectively. **[Insights page] :** The **carousel buttons** labeled "**Next slide"** , and "**Previous slide**" are repeated for multiple sections (e.g., **What our Clients Say**, **Events**, and **Blogs**) without additional context. This creates confusion for screen reader users, who cannot determine which section the navigation controls belong to.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Partially Support Electronic Docs: Not Applicable	**Web**: While most interactive elements display a visible focus indicator, there are exceptions on the **homepage,** the **focus indicator is not fully visible** for the following links: "**Cybersecurity**," "**Enterprise Servers**," "**High-Performance Computing**," "**Mission-Critical Systems**," and "**Quantum Computing**." The focus styles are either partially clipped, obscured by background elements, or not visually prominent enough to be clearly perceived by keyboard users.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply. Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	**Web**: All interactive and focusable elements provide a **visible focus indicator** that is **not obscured by other content**. Users navigating via keyboard can clearly identify the element in focus, ensuring proper orientation during interaction.
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: Not Applicable	**Web**: Functionality that uses a dragging movement for operation is

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply. Revised Section 508 – Does not apply	Electronic Docs: Not Applicable	not present.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply. Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	**Web**: Enough size and space are provided between the pointer inputs.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply. 11.3.1.2 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: Content in a secondary language is not present on the webpages sampled.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (non-web document) – Does not apply. 11.3.2.3 (Open Functionality Software) – Does not apply. 11.3.2.3 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (.) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable	**Web**: there is consistent and repeatable navigation across all screens.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web)	Web: Supports Electronic Docs: Not Applicable	**Web**: Components that have the same functionality within the site is identified consistently.

Criteria	Conformance Level	Remarks and Explanations
10.3.2.4 (Non-web document) – Does not apply. 11.3.2.4 (Open Functionality Software) – Does not apply. 11.3.2.4 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (.) 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable	**Web** : When users submit forms with missing or incorrect information, **error messages are displayed**, but they **do not provide suggestions** to help users correct the input: **[High Performance** page] : The **"Book a meeting with us!"** form displays an error when invalid or empty values are submitted, but **no specific guidance** is provided to help users resolve the issue. **[Partner Ecosystem** page]: The **"Contact Us"** form similarly generates an error message for incorrect or incomplete entries but does **not include suggestions** to guide users toward the expected input format or content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (.) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	**Web**: There are no forms involving legal commitments, financial transactions, or user-controllable data.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply.	Web: Not Applicable	**Web**: User authentication is not required to access the page.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply	Electronic Docs: Not Applicable	
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply. 11.8.2 (.) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable	**Web**: Status messages, such as form submission confirmations and validation alerts, are **programmatically conveyed to assistive technologies** using appropriate ARIA roles or live regions. This ensures that users of screen readers are notified of major changes in content without needing to shift focus.

Table 3: Success Criteria, Level AAA

Notes: Level AAA is not evaluated.

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Notes: Chapter 1-2 Not Applicable.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports Electronic Docs: Partially Supports	See WCAG 2.2 section
302.2 With Limited Vision	Web: Partially Supports	See WCAG 2.2 section
302.3 Without Perception of Color	Web: Partially Supports	See WCAG 2.2 section
302.4 Without Hearing	Web: Supports	See WCAG 2.2 section
302.5 With Limited Hearing	Web: Supports	See WCAG 2.2 section
302.6 Without Speech	Web: Not Applicable	See WCAG 2.2 section
302.7 With Limited Manipulation	Web: Partially Supports	See WCAG 2.2 section
302.8 With Limited Reach and Strength	Web: Not Applicable	See WCAG 2.2 section
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	See WCAG 2.2 section

Chapter 4: Hardware

Notes: Not Applicable.

Chapter 5: Software

Notes: Not Applicable.

Chapter 6: Support Documentation and Services

Notes: Not Applicable.

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Notes: Chapter 1-3 Not Applicable.

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	See Section 508 Functional Performance Criteria (FPC) and WCAG 2.2 section	
4.2.2 Usage with limited vision		
4.2.3 Usage without perception of colour		
4.2.4 Usage without hearing		
4.2.5 Usage with limited hearing		
4.2.6 Usage with no or limited vocal capability		
4.2.7 Usage with limited manipulation or strength		
4.2.8 Usage with limited reach		
4.2.9 Minimize photosensitive seizure triggers		
4.2.10 Usage with limited cognition, language, or learning		
4.2.11 Privacy	Not Applicable	

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	-	-
5.1.2.1 Closed functionality	-	-
5.1.2.2 Assistive technology	-	-
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech		
5.1.3.3 Auditory output correlation		
5.1.3.4 Speech output user control		
5.1.3.5 Speech output automatic interruption		
5.1.3.6 Speech output for non-text content		
5.1.3.7 Speech output for video information		
5.1.3.8 Masked entry		
5.1.3.9 Private access to personal data		

Criteria	Conformance Level	Remarks and Explanations
5.1.3.10 Non-interfering audio output		
5.1.3.11 Private listening volume		
5.1.3.12 Speaker volume		
5.1.3.13 Volume reset		
5.1.3.14 Spoken languages		
5.1.3.15 Non-visual error identification		
5.1.3.16 Receipts, tickets, and transactional outputs		
5.1.4 Functionality closed to text enlargement		
5.1.5 Visual output for auditory information		
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	No comment	
5.1.7 Access without speech	-	
5.2 Activation of accessibility features	-	
5.3 Biometrics	-	
5.4 Preservation of accessibility information during conversion	-	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	See WCAG 2.2 section	
5.5.2 Operable parts discernibility	-	
5.6 Locking or toggle controls	-	-
5.6.1 Tactile or auditory status	-	
5.6.2 Visual status	-	
5.7 Key repeat	-	
5.8 Double-strike key acceptance	-	
5.9 Simultaneous user actions	-	

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable.

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable.

Chapter 8: Hardware

Notes: Not Applicable.

Chapter 9: Web (see WCAG 2.2 section)

Notes: Already covered in WCAG 2.2 section.

Chapter 10: Non-Web Documents

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
10.5 Caption positioning	Does not support	No comment
10.6 Audio description timing	Does not support	No comment

Chapter 11: Software

Notes: Not Applicable.

Chapter 12: Documentation and Support Services

Notes: Not Applicable.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable.